



Emotionally Intelligent Care in Healthcare

By completing this questionnaire you are contributing to the development of new EU funded training for Health and Care workers. Further details about CarEIn are available at www.tfei.org.uk Once completed please fax back to 01482 659281

How long have you been employed in the health and care sector? Years

Level of highest educational qualification: (TICK one Box)

Secondary school

BTEC/A Level

Graduate

Post graduate

Number of training courses attended in the last 3 years:

Please List: (If appropriate)

Stress Levels: Managing Stress at Work:

What causes the most stress at work?

Patients Other staff Long Hours Patient Relatives

Other:

Please List:

Do you think that workers in the health and care sector are well trained in managing stress?

Insufficiently sufficiently well trained

Decreasing Stress: Which aspects should be considered in training workers in the health and care to manage stress?

Please List:

Have you heard of Emotional Intelligence? Yes: No:

Using Computers

Do you have access to a computer? At home At work

How often do you use a computer? At home Every day Weekly Rarely Never
At work Every day Weekly Rarely Never

Do you currently use a computer to learn new skills? Yes: No:

Would you use a computer to learn new skills? Yes: No:

Have you ever used a computer to use new skills? Yes: No:

Have you heard of Web 2.0? Yes: No:

Training Needs:

Which of the following skills, offered as part of a training course, would help you at work

- Time Management Managing Stress Dealing with difficult people
 Caring for elderly patients Managing patients' families Communication

What other skills would you like to receive training in?

Please List:

Name: In capitals						
Institution:	Name: Location:		Number of staff:		Number of Residents:	
Contact:	Email:		Telephone:			
Job Title:			Role:			

Further Contact: would be happy to discuss your answers in further detail? Yes: No:

Product Testing: would you like to test the training programme when it has been developed and before it is available to all users in the EU?

Yes: No:

If you would like to receive further information about CarEIn and The Foundation for European Initiatives, the UK partner in this Project, please email: info@tfei.org.uk or visit: www.tfei.org.uk

NB: The information received will only be used within the terms of the CarEIn Project. It will be used to inform the design of a training programme specifically for use in the Health and Care Sector and will not be used for any other purpose. Your contact and organisation details will not be used for any other purpose or passed on to any third party. Your comments will be treated with the utmost confidentiality.